

## **TERMS & CONDITIONS**

Welcome to Padel Nova Sports LLC! These terms and conditions outline the rules and regulations for the use of Padel Nova Sports LLC's Website, located at <https://padelnova.ae/>. By accessing this website we assume you accept these terms and conditions. Do not continue to use Padel Nova Sports LLC if you do not agree to take all of the terms and conditions stated on this page. The following terminology applies to these Terms and Conditions, Privacy Statement and Disclaimer Notice and all Agreements: "Client", "You" and "Your" refers to you, the person log on this website and compliant to the Company's terms and conditions. "The Company", "Ourselves", "We", "Our" and "Us", refers to our Company. "Party", "Parties", or "Us", refers to both the Client and ourselves. All terms refer to the offer, acceptance and consideration of payment necessary to undertake the process of our assistance to the Client in the most appropriate manner for the express purpose of meeting the Client's needs in respect of provision of the Company's stated services, in accordance with and subject to, prevailing law of United Arab Emirates (U.A.E). Any use of the above terminology or other words in the singular, plural, capitalization and/or he/she or they, are taken as interchangeable and therefore as referring to same.

### **Store**

Any purchase, dispute or claim arising out of or in connection with this website shall be governed and construed in accordance with the laws of UAE.

### **Cookies**

We employ the use of cookies. By accessing Padel Nova Sports LLC, you agreed to use cookies in agreement with the Padel Nova Sports LLC's Privacy Policy. Most interactive websites use cookies to let us retrieve the user's details for each visit. Cookies are used by our website to enable the functionality of certain areas to make it easier for people visiting our website. Some of our affiliate/advertising partners may also use cookies.

### **License**

Unless otherwise stated, Padel Nova Sports LLC and/or its licensors own the intellectual property rights for all material on Padel Nova Sports LLC. All intellectual property rights are reserved. You may access this from Padel Nova Sports LLC for your own personal use subjected to restrictions set in these terms and conditions. You must not:

- Republish material from Padel Nova Sports LLC
- Sell, rent or sub-license material from Padel Nova Sports LLC
- Reproduce, duplicate or copy material from Padel Nova Sports LLC
- Redistribute content from Padel Nova Sports LLC

Parts of this website offer an opportunity for users to post and exchange opinions and information in certain areas of the website. Padel Nova Sports LLC does not filter, edit, publish or review Comments

prior to their presence on the website. Comments do not reflect the views and opinions of Padel Nova Sports LLC, its agents and/or affiliates. Comments reflect the views and opinions of the person who post their views and opinions. To the extent permitted by applicable laws, Padel Nova Sports LLC shall not be liable for the Comments or for any liability, damages or expenses caused and/or suffered as a result of any use of and/or posting of and/or appearance of the Comments on this website. Padel Nova Sports LLC reserves the right to monitor all Comments and to remove any Comments which can be considered inappropriate, offensive or causes breach of these Terms and Conditions. You warrant and represent that:

- You are entitled to post the Comments on our website and have all necessary licenses and consents to do so;
- The Comments do not invade any intellectual property right, including without limitation copyright, patent or trademark of any third party;
- The Comments do not contain any defamatory, libelous, offensive, indecent or otherwise unlawful material which is an invasion of privacy
- The Comments will not be used to solicit or promote business or custom or present commercial activities or unlawful activity.

You hereby grant Padel Nova Sports LLC a non-exclusive license to use, reproduce, edit and authorize others to use, reproduce and edit any of your Comments in any and all forms, formats or media.

## **CANCELLATION & REFUND POLICY**

Our refund & cancellation policies are in place to ensure clarity to all customers in cases where cancellation occurs. The policy is also in place to protect the company from cases where refund or credit can or may incur cost to the organizations. By accepting Padel Nova Sports LLC Terms & Conditions, I understand that Padel Nova Sports LLC reserves the right to make any necessary changes to the program and that credit or refund is only available where Padel Nova Sports LLC does not incur cost as a result of cancellation this includes late notice cancellation and unexplained absence.

- Padel Nova Sports LLC Reserves the right to offer make-up sessions to replace any cancelled classes. If there is non-attendance at the make-up session then no further refund or credit option is available.
- Padel Nova Sports LLC may cancel events and activities in circumstances out with our control, such as government announcements & holidays and severe weather inclement. We will Endeavour to provide alternative venues, days or times for re-arranged events. In the event that these options are not plausible, we may be able to provide credits/refunds providing that Padel Nova Sports LLC does not incur cost which is detrimental to our business operations. All refunds/credit are at the discretion of Padel Nova Sports LLC Senior Management.
- Please note that refunds will only be processed through the original mode of payment,

i.e cash will be made by cash refund, and online payments will be refunded through the online platform.

- Any refund made to credit card will dependent on the processing timelines of your specific bank.
- Any cancellation made by the Customer, less than 48 hours before the paid classes, activities or rental period (in the event of a multiple booking this will apply to the first active date of the booking) will NOT be eligible for any amount of refund.
- Any cancellation made by the Customer, less than 7 days and more than 48 hours before the paid classes, activities or rental period (in the event of a multiple booking this will apply to the first active date of the booking) will be eligible to a maximum of 50% refund of the total amount paid.
- Refunds & credit will only be provided with authorization from Padel Nova Sports LLC Senior Management and/or Directors.
- If a refund is agreed Padel Nova Sports LLC reserves the right to deduct 5% processing and admin fees

### **Hyperlinking to our Content**

The following organizations may link to our Website without prior written approval:

- Government agencies;
- Search engines;
- News organizations;
- Online directory distributors may link to our Website in the same manner as they hyperlink to the Websites of other listed businesses; and
- System wide Accredited Businesses except soliciting non-profit organizations, charity shopping malls, and charity fundraising groups which may not hyperlink to our Web site.

These organizations may link to our home page, to publications or to other Website information so long as the link: (a) is not in any way deceptive; (b) does not falsely imply sponsorship, endorsement or approval of the linking party and its products and/or services; and (c) fits within the context of the linking party's site. We may consider and approve other link requests from the following types of organizations:

- commonly-known consumer and/or business information sources;
- dot.com community sites;
- associations or other groups representing charities;
- online directory distributors;
- internet portals;
- accounting, law and consulting firms; and

- educational institutions and trade associations.

We will approve link requests from these organizations if we decide that: (a) the link would not make us look unfavorably to ourselves or to our accredited businesses; (b) the organization does not have any negative records with us; (c) the benefit to us from the visibility of the hyperlink compensates the absence of Padel Nova Sports LLC; and (d) the link is in the context of general resource information. These organizations may link to our home page so long as the link: (a) is not in any way deceptive; (b) does not falsely imply sponsorship, endorsement or approval of the linking party and its products or services; and (c) fits within the context of the linking party's site. If you are one of the organizations listed in paragraph 2 above and are interested in linking to our website, you must inform us by sending an e-mail to Padel Nova Sports LLC. Please include your name, your organization name, contact information as well as the URL of your site, a list of any URLs from which you intend to link to our Website, and a list of the URLs on our site to which you would like to link. Wait 2-3 weeks for a response. Approved organizations may hyperlink to our Website as follows:

- By use of our corporate name; or
- By use of the uniform resource locator being linked to; or
- By use of any other description of our Website being linked to that makes sense within the context and format of content on the linking party's site.

No use of Padel Nova Sports LLC's logo or other artwork will be allowed for linking absent a trademark license agreement.

### **iFrames**

Without prior approval and written permission, you may not create frames around our Webpages that alter in any way the visual presentation or appearance of our Website.

### **Content Liability**

We shall not be hold responsible for any content that appears on your Website. You agree to protect and defend us against all claims that is rising on your Website. No link(s) should appear on any Website that may be interpreted as libelous, obscene or criminal, or which infringes, otherwise violates, or advocates the infringement or other violation of, any third party rights.

### **Your Privacy**

Please read Privacy Policy

### **Reservation of Rights**

We reserve the right to request that you remove all links or any particular link to our Website. You approve to immediately remove all links to our Website upon request. We also reserve the right to amend these terms and conditions and it's linking policy at any time. By continuously linking to our Website, you agree to be bound to and follow these linking terms and conditions.

**Removal of links from our website**

If you find any link on our Website that is offensive for any reason, you are free to contact and inform us any moment. We will consider requests to remove links but we are not obligated to or so or to respond to you directly. We do not ensure that the information on this website is correct, we do not warrant its completeness or accuracy; nor do we promise to ensure that the website remains available or that the material on the website is kept up to date.

**Disclaimer**

To the maximum extent permitted by applicable law, we exclude all representations, warranties and conditions relating to our website and the use of this website. Nothing in this disclaimer will:

- limit or exclude our or your liability for death or personal injury;
- limit or exclude our or your liability for fraud or fraudulent misrepresentation;
- limit any of our or your liabilities in any way that is not permitted under applicable law; or □  
exclude any of our or your liabilities that may not be excluded under applicable law.

The limitations and prohibitions of liability set in this Section and elsewhere in this disclaimer: (a) are subject to the preceding paragraph; and (b) govern all liabilities arising under the disclaimer, including liabilities arising in contract, in tort and for breach of statutory duty. As long as the website and the information and services on the website are provided free of charge, we will not be liable for any loss or damage of any nature.